

## **Policy 4.1.1      Public Safety — Goals, Policies and Action Statements**

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**Goal 4.1A              Provide a safe and secure environment for people and property in the community**

Policy    4.1A.1              Provide rapid and timely response to all emergencies.

Action Statements

4.1A.1a.              Study resource deployment variables which impact response time.

4.1A.1b.              Provide training to certify personnel in First Aid and Cardiopulmonary Resuscitation.

4.1A.1c.              Assist in the implementation and evaluation of the Emergency Preparedness Plan.

4.1A.1d.              Maintain, train, and equip special response teams for extraordinary or extremely hazardous emergency incidents.

Policy    4.1A.2              Control conduct recognized as threatening to life and property.

Action Statements

4.1A.2a.              Provide on-scene services to restore the peace and prevent further injury to life or property.

4.1A.2b.              Investigate all reported criminal actions.

4.1A.2c.              Study and implement methods whereby response to service calls can be managed more effectively in order to permit better utilization of non-committed patrol time.

4.1A.2d.              Effectively structure and use preventive patrol time in order to accomplish specific patrol objectives.

4.1A.2e.              Limit the amount of time administrative tasks detract from patrol operations, thereby increasing the amount of time available for other activities such as preventive or directed patrol.

4.1A.2f.              Enhance crime analysis techniques and capabilities in order to provide timely information which identifies evolving or existing social problems and crime patterns so as to provide supporting data for improved allocation of resources.

4.1A.2g.              Study methods to further enhance community/problem oriented policing.

4.1A.2h.              Identify evolving and existing gang activity and gang involved crime problems that impact the quality of life in the community.

4.1A.2i.              Develop information and strategies in order to proactively impact current and evolving gang activity.

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- Policy 4.1.A.3 Provide investigative services directed toward successful prosecution and conviction of criminal offenders.

### Action Statements

- 4.1A.3a. Provide for quality preliminary investigations that will enhance the success of follow-up investigation and subsequent court presentation.
- 4.1A.3b. Provide for selective screening of cases to be investigated past the preliminary investigation stage.
- 4.1A.3c. Investigate all major FBI Part I crimes (murder, rape, robbery, and burglary).
- 4.1A.3d. Provide continuous monitoring of the effectiveness and efficiency of the investigative process.
- 4.1A.3e. Strengthen the investigator/victim/witness relationship.
- 4.1A.3f. Maintain a cooperative liaison with the prosecuting attorney.

- Policy 4.1A.4 Reduce crime and fear by strengthening the police/community partnership.

### Action Statements

- 4.1A.4a. Continue and enhance neighborhood based crime prevention activities.
- 4.1A.4b. Continue and enhance programs designed to reinforce positive juvenile behavior and prevent juvenile delinquency.
- 4.1A.4c. Continue and enhance loss prevention programs in the commercial and industrial sectors.
- 4.1A.4d. Continue and enhance programs designed to prevent and reduce drug and alcohol abuse.
- 4.1A.4e. Identify geographical areas or population groups experiencing noticeable crime victimization in order to improve effectiveness of crime prevention efforts.
- 4.1A.4f. Develop citizen involvement in all phases of prevention programs.
- 4.1A.4g. Provide early intervention through education of youth, families, school staff, and other community members on gang recognition and prevention.

- Policy 4.1A.5 Facilitate the safe movement of pedestrians, bicyclists and vehicles.

### Action Statements

- 4.1A.5a. Provide traffic enforcement to deter traffic violations.

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- 4.1A.5b. Provide traffic enforcement in congested areas during commute hours to enhance the safe flow of traffic.
- 4.1A.5c. Provide vehicle and pedestrian accident analysis to determine common locations and causes so as to properly plan selective enforcement.
- 4.1A.5d. Provide bicyclist accident analysis to determine common locations and causes so as to properly plan selective enforcement.
- 4.1A.5e. Participate in citywide bicycle plan.
- 4.1A.5f. Maintain liaison with the Traffic Engineering Department in studying and solving traffic problems.
- 4.1A.5g. Participate in activities that enhance the successful detection, apprehension, rehabilitation and prevention of persons driving under the influence of alcohol/drugs.
- 4.1A.5h. Participate in prevention and enforcement activities directed at minimizing personal injury in traffic collisions.
- 4.1A.5i. Maintain liaison with schools and Traffic Engineering Department to determine locations where crossing guards are required during the school year. Hire, train and deploy crossing guards.

**Goal 4.1B      Provide community oriented services that are responsive to citizen's needs in traditionally-non-criminal areas.**

- Policy 4.1B.1      Aid those who cannot care for themselves (intoxicated, addicted, mentally ill, physically disabled, the young, the old).

Action Statements

- 4.1B.1a. Identify and maintain list of current community referral agencies.
- 4.1B.1b. Provide emergency transportation or commitment to medical, mental health, or other appropriate facilities.
- 4.1B.1c. Maintain liaison with social services agencies providing support to indigent persons.

- Policy 4.1B.2      Provide crisis intervention, conflict management and resolution.

Action Statements

- 4.1B.2a. Identify and maintain list of current referral agencies.
- 4.1B.2b. Provide diversion programs and referrals for juvenile offenders.
- 4.1B.2c. Monitor repeat juvenile offenders and identify them to the proper authorities such as juvenile probation and the juvenile court system.

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- 4.1B.2d. Develop programs aimed at violence prevention.
- 4.1B.2e. Develop programs that are aimed at reducing domestic violence.
- 4.1B.2f. Maintain liaison with appropriate support groups for victims of domestic violence and other traumatic crimes.
- 4.1B.2g. Provide training for officers on the resolution of personal and interpersonal conflicts.
- 4.1B.2h. Facilitate civil conflict resolutions by intervention/referral.

**Goal 4.1C      Increase and maintain public confidence in the ability of the public safety department to provide quality police services.**

- Policy 4.1C.2      Provide inspection and control of personnel and Department operations which is responsive to citizens concerns.

Action Statements

- 4.1C.1a. Maintain Department policies and procedures for control and internal discipline.
- 4.1C.1b. Maintain Internal Affairs policies and procedures.
- 4.1C.1c. Facilitate the process of handling citizen complaints.
- 4.1C.1d. Promote public awareness of the Citizen's Inquiry process.

- Policy 4.1c.1      Provide for assessment of changing community needs and expectations.

Action Statements

- 4.1C.2a. Identify means of measuring citizen satisfaction with police services.
- 4.1C.2b. Provide timely analysis of crime data so as to adequately plan enforcement strategies.
- 4.1C.2c. Provide for data systems enhancements to improve data used for resource allocation strategies and changing community conditions.

**Goal 4.1D      Conduct planning and administration that incorporates interaction with other city departments as well as other agencies, both public and private, where mutual concerns exist which could have impact on the delivery of law enforcement services.**

- Policy 4.1D.1      Coordinate law enforcement planning with local, regional, State and Federal plans.

Action Statements

- 4.1D.1a. Identify and maintain liaison with appropriate governmental and private agencies and organizations.

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- 4.1D.1b. Maintain close liaison with Community Development Department, City Attorney, Public Works, other City Departments and community organizations in order to develop a problem solving team approach to resolving issues that contribute to crime and disorder in the City.
- 4.1D.1c. Encourage the development of neighborhood organizations and maintain close liaison with these organizations in order to determine the citizen's concerns about the well-being of their neighborhoods.
- 4.1D.1d. Establish and maintain agreements (plans) for Mutual Aid and Participate in statewide Law Enforcement Mutual Aid Plan.
- 4.1D.1e. Establish and train in local and statewide Mutual Aid procedures.
- 4.1D.1f. Participate in Major Disaster Preparedness planning at all levels of government.
- Policy 4.1D.2 Provide effective and efficient management of Public Safety resources.

### Action Statements

- 4.1D.2a. Monitor actions of appropriate governmental legislative and regulatory bodies which impact Department planning and operations.
- 4.1D.2b. Develop proposals and apply for appropriate governmental grants.
- 4.1D.2c. Provide professional input to assist Council when considering community position on legislative issues.
- 4.1D.2d. Monitor the development of technology and apply appropriate technology in order to enhance Police Services.

**Goal 4.1E Sustain a highly trained police services division in order to assure that police services are provided in a quality and efficient manner.**

- Policy 4.1E.1 Train and develop employees to meet state and local standards.

### Action Statements

- 4.1E.1a. Provide skills training to employees to enhance performance.
- 4.1E.1b. Provide in-service training to maintain proficiency and provide technical development to personnel.

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Lead Department: Department of Public Safety

